

Vectra's Security & Continuity Group

Vectra's Emergency Response & Crisis Management Services



Crises can have dramatic effects on any type of organisation, impacting people, profit and reputation. It is vital to be prepared for emergencies and disasters by having robust and coordinated response systems in place to ensure effective crisis management and to mitigate the impact of an incident.

Vectra has been established in the UK since 1983 and is one of the largest UK based consultancies offering specialist risk management, crisis management, security management, emergency planning, and safety and engineering services. Originating in the nuclear sector, today Vectra operates in the three major markets of Nuclear, Oil and Gas, and Transportation. In addition we provide these services to the Process, Defence, Pharmaceutical, Power and Utility industries.

Vectra's Security & Continuity Group provides a practical approach to Security and Business Continuity Management (BCM) including best practice Incident and Crisis Management Services that ensure the effectiveness of your organisation's crisis management and response procedures, from drafting of procedures through to training, exercising and validating.



Vectra's Emergency Response and Crisis Management Services

The key to any effective response system is planning and training: identifying and defining key personnel - their roles, responsibilities and duties - and the resources required to mitigate the effects of an incident.

The provision of Emergency Response and Crisis Management is crucial to developing key skills, knowledge and competence, and to test and validate new or existing Emergency Action Plans - whether in compliance of regulatory requirements, or in the pursuit of a robust operational response and continuity capability.

Our Emergency Response, Crisis Management and Training services include

- Reviews and audits of current response procedures
- Development of new standard operating procedures.
- Defining incident response strategies ("actions on"): shelter in place/evacuation procedures; incident command structures, emergency communication and personnel accountability planning, medical emergency drills, and off-site coordination.
- Training in order to educate and drill personnel in their responsibilities and reaction to incidents.
- Exercising through seminars, workshops, tabletop, functional and full scale exercises.
- Engaging one or more subject matter experts (SMEs) to determine the salient points for exercising and the manner in which they can be stressed appropriately during exercises for the full benefit of all the key decision makers
- Hot Debriefs and Post Exercise Reports that identify any shortfalls in the system and recommendations for improvement.

Vectra provide a comprehensive Crisis Management service and co-operative learning environment in order to help all responders focus attention across the many varied issues they may face during an incident

Vectra Security & Continuity consultants have provided support to:

- National Grid, Grain LNG Terminal
- Network Rail
- The Belgian Transport Ministry
- Tube Lines Ltd
- Bluewater Energy Services BV (Netherlands)
- Dragon LNG Ltd
- Statoil ASA (Shekoa Port, Peoples Republic of China)
- The Royal Bank of Scotland Group
- The European Commission, DG, Justice, Liberty and Security
- EADS Astrium Ltd
- Amey
- Interserve Ltd

Vectra Group Limited provides a customised service to meet the needs of each project

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